

Viruses don't discriminate, and neither should we

Preventing stigma can save lives.

Stigma and fear robs people of their human dignity and worth.

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What is stigma?

When we treat someone unfairly because they have COVID-19 or we victimise a person for spreading the virus.

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Why is stigma harmful?

- Drives people to hide the illness to avoid discrimination
- Prevents people from seeking health care immediately
- Discourages them from adopting healthy behaviours.

What is discrimination?

It is the unfair treatment of someone else, or a group of people, for example, people who have COVID-19.

DOs



Do talk about the new **coronavirus** disease (COVID-19).



Do speak accurately about the COVID-19 risks, based on scientific information and the latest official health advice. Know your facts so you can correct misinformation when needed.



Do follow the steps that work to prevent the virus from spreading. There are simple steps we can all take to keep ourselves, our loved ones, and the most vulnerable safe.



Do speak to children in an age-appropriate way about COVID-19.



Do support families, caregivers and health care providers affected by COVID-19 with love and compassion without putting yourself or anyone else at risk.

We will continue to manage this as a team.

Always show respect and care to everyone around us.

DON'Ts



Don't use language designed to **generate fear**, like 'plague' or 'apocalypse.'



Don't share information from sources that are not trusted or reliable or spread rumours or fake news.



Don't encourage behaviour that is contrary to government advice.



Don't allow people to become isolated. Those infected or at risk need your compassionate support while maintaining physical distance.



Don't stigmatise those recovered from COVID-19.



Don't blame people by talking about them 'transmitting COVID-19' or 'infecting others' or 'spreading the virus'. Every one of us is capable of contracting, carrying and transmitting the virus. It is an invisible enemy.



Don't use language that devalues and disrespects individuals who have become sick with COVID-19. We are all at risk of infection.



